

步骤 STEP 1

欢迎来到东方医院

Welcome to OMSMC !

At OMSMC, we want to ensure that your visit is a pleasant one. Grab a number at the information counter and our friendly Patient Relations staff shall help you find your way around the hospital.

东方医院全体医务人员将为您提供最优质的服务。为方便您的就医，请到医院大厅咨询柜台领取号码，我们的客户服务员将全力协助您。

步骤 STEP 2

登记处

Registration

Kindly wait for your turn and register at our Business Office. Once done, you shall be given a registration slip. This slip will indicate the clinic and the name of the doctor that you will be seeing for consultation.

请到商务中心办理登记。我们的工作人员将把印有医生名字与诊所位置的纸条交给您以方便您的就诊。

步骤 STEP 3

就诊

Meeting the Doctor

Our friendly clinic assistants shall guide you to the clinic for your consultation with the doctor.

各科门诊患者就诊次序将按挂号先后顺序就诊。

步骤 STEP 4

付费

Make Payment

After the consultation with your doctor, kindly make payment at our payment counters located at our Pharmacy at Level 1.

患者可到一楼医院大厅收费柜台或一楼药局收费柜台付费。

步骤 STEP 5

诊断测试

Taking Diagnostic Tests

Your doctor may require you to do further diagnostic test. Once done, you will be directed to the doctor's clinic again for a thorough consultation and may be advised for follow up visit if necessary.

如需进一步检验，患者需回到门诊诊所向医生咨询检验结果。

步骤 STEP 6

不要忘了您的药

Don't forget your Medication!

If your doctor has given you a prescription be sure to collect them at our Pharmacy Counter. Should you require any assistance with your luggage or need wheelchair assistance, be sure to look out for our friendly Patients Relations team to assist your needs.

普通门诊均在一楼药局取药，患者缴费后，请到特定柜台领取药。我们也提供行李存放/运送及轮椅服务，请与我们的客户服务员联系。

其它设备

Other places you might visit



Laboratory

化验室



Diagnostic Centre

诊断中心



Pharmacy

药局



Diagnostic Imaging

影像诊断中心



Lovene Café

餐厅



Oriental Melaka Straits Medical Centre

东方医院

Oriental Melaka Straits Medical Centre, Pusat Perubatan Klebang, 75200 Melaka.

Tel: +606-315 8888 | Fax: +606-315 8800 | Website: www.orientalmedical.com.my | Email: info@orientalmedical.com.my
Melaka Straits Medical Centre Sdn. Bhd. (820199-D) (Healthcare Division of Oriental Holdings Bhd.)

Wholeheartedly, We C.A.R.E. & Love